

Covid-19 protocol of the Museon

The health of our visitors and employees is our first concern. With this protocol, we provide information about how the Museon deals with the Coronarules to guarantee a safe visit to the museum. We follow the guidelines of the RIVM and the Dutch Museum Association. We ask our visitors to follow these guidelines, too.

Come to the Museon! But postpone your visit if:

- You fall into one of the vulnerable groups according to RIVM guidelines.
- If you have a cold, such as coughing, sore throat and/or fever.
- If one of your housemates suffers from a fever and/or shortness of breath in addition to a cold, we recommend that you stay at home until everyone is free of symptoms for 24 hours.
- If you have been in direct contact with a person who has had respiratory problems and/or fever (in the same living room, physical contact, within two meters of this person).

What measures are being taken by the Museon?

- A health check is carried out on each visitor upon entry. If one of the questions is answered with "yes", a visit to the Museon cannot take place.
- It is mandatory to reserve an e-ticket or timeslot via the Museon website before your visit.
- The Museon works with timeslots of 20 visitors per 15 minutes, in order to guarantee a safe distance of 1.5 meters (to visitors who don't belong to the same household).
- We advise our visitors to wear a face mask during their visit.
- The walking routes in and out of the corridor and in the exhibition halls have been adapted and partly made one-way.
- The Museon provides sufficient space in the exhibitions to keep the 1.5m distance. Employees monitor the number of visitors in the various exhibition halls and, if required, give instructions for walking through or not yet entering a room.
- The Museon works with 1.5-meter markings and signs, and where necessary we place screens to help maintain distance.
- At the entrance hands can be disinfected with hand gel
- Please leave your jackets and (large) bags and backpacks at the guarded cloakroom in the hall.
- At the cash desk, for a small fee, a stylus can be purchased with which all interactive exhibits can be operated.
- Museon employees clean/disinfect contact surfaces several times a day.
- The Museon uses "one-way traffic" on the stairs, this is clearly indicated.
- Lifts may only be used by disabled persons and visitors with buggies. Guideline is a maximum of two visitors in the lift.

- The toilets may be used by family members of one family at a time. Employees will supervise this. After use, contact surfaces are cleaned.
- Employees at the cash register/ counter work behind the scenes to guarantee their safety and that of our visitors.
- Interactive exhibits are cleaned regularly.
- Some exhibits may be screened off from the public.
- In the exhibitions you can use disinfection gel

What precautions do you have to take yourself?

- Stick to the reserved timeslot, i.e. do not arrive earlier or later than indicated.
- We recommend wearing a face mask in the Museon.
- Keep the 1.5 meter distance.
- Follow the indicated walking direction and advice.
- Stay together with your family or group.
- Touch the eyes, nose and mouth as little as possible.
- Cough and sneeze the inside of your elbow and use paper handkerchiefs, throw them away immediately after use, then wash your hands.
- Wash your hands with soap and water for 20 seconds, then dry hands thoroughly.